

# CRANESWATER GROUP PRACTICE

[www.craneswatergp.nhs.uk](http://www.craneswatergp.nhs.uk)

## Patients' Forum Newsletter May 2019

All patients registered with the practice are automatically members of the Patients' Forum. The primary purpose of the Forum is to encourage you, the patients, to find out more about the services available through the practice and to share your ideas on how these might be added to or improved.

The Patients' Forum now has its own email address - [craneswater.ppg@nhs.net](mailto:craneswater.ppg@nhs.net). You can use it to tell us how useful you find our newsletters and to suggest topics for later editions. You may also want to put forward ideas on how the service provided by the practice can be enhanced—the Forum committee can discuss them with the practice staff. It is not appropriate to use the Forum to discuss personal medical issues – for these contact the GPs - or to comment on individual practice staff – such matters should be addressed to the Practice Manager.

This newsletter gives details of the Cheese & Wine and Practice Question Time on Wednesday 12 June—we hope that a good number of you will support it, particularly now that it should be located more conveniently for most of you at The Pavilion near Southsea Canoe Lake. We bid farewell to Dr Moore, and welcome Dr Stone.

We would like you to complete and submit the sign-up form overleaf so that we can email to you future newsletters and details of our meetings.

Editor: David Nixon

### Farewell Dr Moore

With much sadness I have decided to leave Craneswater Group Practice, and I will be moving on in July.

I joined Waverley Road 2011, returning to my native Portsmouth to live and work. Over this time we have seen many exciting changes such as the introduction of trainee GPs at the practice in 2012, along with the merger with Salisbury Road in 2015.

This was a very difficult decision for me but due to my other commitments on Portsmouth CCG and the need for a different work-life balance, I have decided to move to another practice in the city.

I have enjoyed the many relationships I have formed with you, our patients, and I will miss the practice and my valued colleagues here very much indeed.

Craneswater has a bright future ahead,. We welcome 2 new GPs to the practice this year, and I wish them the very best for the years ahead.

*On behalf of the patients in the Practice we would like to thank Dr Moore for the enthusiastic and energetic way in which he has supported us during his time here. We wish him every success in his future career.*



### Cheese & Wine evening & Practice Question time + AGM

Wednesday 12 June 2019 7:00 — 8:30pm

The Pavilion Canoe Lake Leisure Upstairs room

*The Pavilion is the new building alongside the grass tennis courts near to the entrance to the Rose Gardens. You may be able to park along Eastern Parade to the east of Cumberland House. It is a short walk from the bus stops by the Canoe Lake.*

**Doctors and other surgery staff will be present to respond to patients' questions. Topics to include**

- ◆ *The availability of GP appointments*
- ◆ *The operation of the walk-in clinic*
- ◆ *Staff changes and new developments in the practice*

*Participants are requested to donate £2 each to cover catering costs.*

*The Patients' Forum AGM will be held part-way through the evening. It should only take a few minutes.*

### DNA's (Did Not Arrive's)

Did you know when you fail to attend a doctor's appointment it costs the NHS a minimum of **£60** and approximately **£30** for a nurse appointment.

**GP APPOINTMENT?  
CAN'T MAKE IT?  
DON'T NEED IT?**

**CANCEL IT!**

In the week commencing 8<sup>th</sup> April 2019 we had a total of **42** missed appointments for both doctors and nurses.

## Introducing Dr Stone

Dr Stone recently joined the practice. He trained at Westminster Hospital, London; and has worked up and down the country and in Canada and South Africa. He has a wife who is a brilliant GP, 3 amazing children and 4 extraordinary grandchildren! He enjoys working in General Practice, gardening and all aspects of nature.

Dr Stone loves Portsmouth and continues to find it a vibrant, colourful and exciting place to be. He is happy to support Pompey as long as they are not playing Liverpool!

He says: 'I thank God for the opportunity to work with you all in this great practice and look forward to a long and pleasant experience as we get to know and appreciate each other as the years roll by'.

## Breast screening

Portsmouth Breast Screening service will be calling all women currently aged from 50 up until their 71<sup>st</sup> birthday to attend for Breast Screening.

This year the Portsmouth Breast Screening Service is participating in the national breast screening age extension randomisation trial which means that women between the ages of 47 -73 are now also included. They are also conducting a trial to help to assess the benefits and risks of screening women slightly younger than 50 and older than 70. This means that some women will be invited for screening between the ages of 47-49 and 71-73.

The invitations for all patients, including those that will be selected to take part in the trial research will be sent out shortly by Portsmouth Breast Screening Service.

## CRANESWATER GROUP PRACTICE

[www.craneswatergp.nhs.uk](http://www.craneswatergp.nhs.uk)

### Patients' Forum/Patients Participation Group (PPG)

#### SIGN-UP FOR THE PRACTICE NEWSLETTER

All patients registered with the practice are automatically members of the Patients' Forum. The primary purpose of the Forum is to encourage you, the patients, to find out more about the services available through the practice and to share your ideas on how these might be added to or improved.

We issue two newsletters each year that give updates on developments in the practice - staff changes, advice on local self-referral possibilities, announcements of talks and events organized by the Forum etc. The Cheese and Wine event in June is popular - it features a Q & A session with some of the GPs.

In order to comply with the General Data Protection Regulations you are requested to sign up below with your name and your email address in order to consent to the Forum emailing to you our newsletters and details of our meetings.

Name:...(please print).....

Email address:.....(please print clearly)

**I consent to the Patients' Forum sending to me by email the newsletter and details of meetings.**

Please sign.....

You should only receive about 4 messages a year. You can withdraw your consent at any time.

Copies of this form will be available from the reception desk in each surgery. Please hand the completed form in at either surgery, or send a scanned version to me at [craneswater.ppg@nhs.net](mailto:craneswater.ppg@nhs.net) OR

**it is sufficient for you to email your consent to me — it is not necessary for you to sign the form.**

Thank you

David Nixon Chairman Craneswater Group Practice Patients' Forum/PPG

[craneswater.ppg@nhs.net](mailto:craneswater.ppg@nhs.net)